

A brilliant Tpas Accredited Contractor



Organisation	VINCI Facilities
Achieved accreditation	January 2016

A bit of background

Vinci Facilities has successfully achieved Tpas Accreditation Award for Excellence in Resident Engagement. Vinci has continued to deliver excellent engagement meeting, and in some areas, exceeding the Tpas Quality Standards since 2009. Tpas assessors have scrutinised evidence, practice, approaches and the views of residents and their landlords three times since 2009. Tpas closely examined Vinci's quality of resident engagement delivered in partnership with Vinci clients in Sandwell and for the Peabody Housing Trust. We sifted through hundreds of documents and video's, conducted interviews and focus groups with residents, landlord officers and partners to check the quality and robustness of their commitment and dedication to delivery of effective engagement of residents and communities.

Inspiring Involvement

Vinci once again impressed the Tpas Assessor Team with a range of different approaches to community investment responding to needs identified through their close relationships with residents whose homes they are working in. Tpas commends the initiative Vinci jointly set up with Peabody to tackle early years literacy in a campaign known as Reading from the Start. Designed to foster a love of reading and ensure that children start school with basic literacy, this means (based on research) that they stand a greater chance in life of thriving and succeeding. The Campaign has united neighbourhoods and families not just given superb life chances for the children aged 0 to 5 years. The Vinci Business and Community Investment Manager, Josephine O'Connor said, "It just makes sense for adults to learn with their younger children and to encourage them to develop before they start school, our ambition was to raise the quality opportunities for both parents and toddlers. We soon realised that we were achieving great outcomes addressing communication issues and isolation too". A range of you-tube films were examined with great pleasure where young construction students were recruited through Vinci's industry led employability programme with further education. Vinci has contributed over 300 voluntary hours to refurbish of an outdoor activity centre charity, Charity Wide Horizons, as part of their social value commitments with their further education partners Barking and Dagenham College.

Take a look for yourself it demonstrates an excellent example of inspiration for young people and the benefits of personal development through volunteer effort

<https://www.youtube.com/watch?v=CdKtxDT8FEc>

The Difference

Vinci are highly committed to high quality resident involvement, engagement and community investment and our robust process has seen this organisation continuously improve their policy, practices and support since they were first accredited by TPAS I simply can't wait to see even greater achievements next time round.

Kate Newbolt, Tpas Consultancy Manager (Central)

4B Paragon House
48 Seymour Grove
Manchester
M16 0LN

T 0161 868 3500
E info@tpas.org.uk
W www.tpas.org.uk